



Delight customers, generate more sales, and improve your online reputation by texting & instant messaging with your customers

Ben believes takeout is always risky. First, you wait on the line, then, they make mistakes in your order, and of course it's always late. Then, Ben tries texting for takeout.



"Garlic noodles w/shrimp & pork potstickers, extra soy please!"



Take out message:

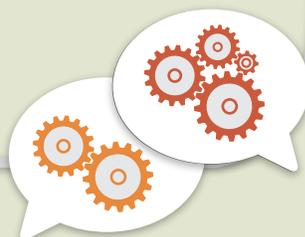
"Garlic noodles w/shrimp pork potstickers extra soy"

"Got it! We're out of pork tonight. Chicken ok? It's \$10.35 pick up in 15 min"



"Awesome. Thanks!"

CATERING
MANAGER
TAKE OUT
RESERVATIONS
VALET
CLEANUP



Ben is so happy, he saved the restaurant's number to his phone!

"I love that this place is always just a text away"



Instant messaging is the best way to communicate with customers

Key Benefits

1. Convenient, easy and seamless way for customers to reach out, place orders, ask questions, and provide feedback privately
2. Immediate responsiveness. Get back to customers faster, grow revenues, and improve customer satisfaction while increasing employee efficiency
3. Every conversation is documented. Avoid errors, discover and solve systemic problems, and hold employees accountable

The OwnerListens Difference

- >> More efficient than calls, apps, or emails. No expensive fees for your business, just simple lead generation that is super easy for customers to use directly from their mobile phone
- >> Support for multiple instant messaging apps all managed from one interface. Reduces operational complexity while engaging customers no matter which messaging platform they use
- >> Personalized follow up call-to-actions tailored it to your business needs. Most restaurants ask for feedback and catch bad experiences before they become public reviews
- >> Tools for you and your employees to reply from anywhere, anytime so that you never miss a potential customer